REFERENCE TITLE: transactions; deferred presentment

State of Arizona House of Representatives Forty-seventh Legislature Second Regular Session 2006

HB 2546

Introduced by Representatives Sinema, Prezelski: Alvarez, Burton Cahill, Gallardo, Lopez L, Miranda B

AN ACT

AMENDING SECTIONS 6-1257, 6-1259 AND 6-1260, ARIZONA REVISED STATUTES; RELATING TO DEFERRED PRESENTMENT COMPANIES.

(TEXT OF BILL BEGINS ON NEXT PAGE)

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Be it enacted by the Legislature of the State of Arizona:

Section 1. Section 6-1257, Arizona Revised Statutes, is amended to read:

6-1257. <u>Duties of licensees</u>

A licensee:

- 1. Shall meet the financial responsibility requirements of this chapter.
- 2. Shall deal openly, fairly and honestly in the conduct of the deferred presentment business.
- 3. Shall at all times and in every branch office conspicuously post a notice in English and Spanish that states the fee charged for deferred presentment services AND TO ALL TELEPHONE INQUIRIES SHALL VERBALLY PROVIDE INFORMATION ON FEES CHARGED FOR DEFERRED PRESENTMENT SERVICES.
- 4. Shall file with the superintendent a statement of the fees charged at every location that is licensed for deferred presentment services. The licensee shall file the statement annually and include the statement with the licensee's renewal application.
 - Sec. 2. Section 6-1259, Arizona Revised Statutes, is amended to read: 6-1259. Prohibited acts
- A. A person shall not engage in the business of providing deferred presentment services without first obtaining a license pursuant to this chapter. A separate license is required for each location from which the business is conducted. The licensee shall post its license to engage in the business of deferred presentment services at each location that is licensed pursuant to this chapter.
 - B. A licensee shall not:
- 1. Advance monies on the security of a check without first obtaining reasonable evidence that indicates that the account on which the presented check is drawn is an open and active account.
- 2. Assess any fee that is more than the amount prescribed in this chapter.
 - 3. At the licensed location engage in the business of:
- (a) Making loans of money or extensions of credit other than those allowed under this chapter or title 44, chapter 11, article 3.
- (b) Discounting notes, bills of exchange, items or other evidences of debt.
- (c) Accepting deposits or bailments of money or items, except as expressly provided in section 6-1260.
- 4. Use or cause to be published or disseminated any advertisement that contains false, misleading or deceptive statements or representations.
- 5. Engage in the business of deferred presentment services at locations other than licensed locations.
 - 6. Engage in unfair, deceptive or fraudulent practices.

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- 7. Alter or delete the date on a check accepted by the licensee.
- 8. Take possession of an undated check or a check dated on a date other than the date on which the licensee takes possession of the check or the date of presentment.
- 9. Require a customer to provide security for the transaction, other than the presented check, or require the customer to provide a guaranty from another person.
- 10. Fail to take reasonable measures to ensure that no customer has more than one deferred presentment loan outstanding at any time with any licensee in this state.
- 11. Engage in the sale of the following goods or services at any licensed location:
 - (a) Gaming activities, including the sale of lottery tickets.
 - (b) Alcoholic beverages.
- 12. Tie or otherwise condition the offering of deferred presentment services to the sale of any good or service.
- 13. Permit others to engage in any activity prohibited in this section at a location licensed pursuant to this chapter.
- 14. Offer deferred presentment services for $\frac{1}{1}$ FEWER than $\frac{1}{1}$ SEVEN days OR MORE THAN THIRTY-ONE DAYS.
- 15. Be required to request or accept any written representation by a customer as to whether the customer has any outstanding checks for deferred presentment held by other licensees.
 - Sec. 3. Section 6-1260, Arizona Revised Statutes, is amended to read: 6-1260. Deferred presentment; amount; fees; grace period
- A. The licensee may accept for deferred presentment or deposit a check with a face amount of at least fifty dollars but not more than five hundred dollars, excluding the fees permitted in subsection \vdash H of this section.
- B. For each check the licensee accepts for deferred presentment or deposit, the licensee and the customer shall sign a written agreement that contains the name or trade name of the licensee, the transaction date, the amount of the check, the amount to be paid by the maker, a statement of the total amount of the fees charged, expressed both as a dollar amount and as an effective annual percentage rate, a disclosure statement that complies with state and federal truth in lending laws and a notice to the customer as prescribed in subsection C of this section. The written agreement shall expressly require the licensee to defer presentment or deposit of the check until a specified date. THE WRITTEN AGREEMENT SHALL BE EXECUTED ON THE SAME DAY THAT THE MONIES ARE PAID BY THE LICENSEE TO THE CUSTOMER. THE LICENSEE SHALL PROVIDE THE CUSTOMER WITH A COPY OF THE DEFERRED PRESENTMENT SERVICE AGREEMENT.
- C. A licensee shall provide a notice IN ENGLISH AND SPANISH in a prominent place on each written agreement that specifies that THE FOLLOWING:

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- 1. No customer may have outstanding more than one deferred presentment service agreement at one time.
- 2. PRIOR DEFERRED PRESENTMENT SERVICE AGREEMENTS SHALL BE CLOSED FOR AT LEAST TWENTY-FOUR HOURS BEFORE THE WRITTEN AGREEMENT IS EXECUTED. and
- 3. The face amount, exclusive of any fees, cannot be more than five hundred dollars. A licensee shall ask every customer who seeks deferred presentment services whether that customer has any outstanding checks payable to other licensees.
 - 4. A STATEMENT SUBSTANTIALLY AS FOLLOWS:

STATE LAW PROHIBITS A DEFERRED PRESENTMENT COMPANY (THIS BUSINESS) FROM ALLOWING YOU TO "ROLL OVER" YOUR DEFERRED PRESENTMENT TRANSACTION. THIS MEANS THAT YOU CANNOT BE ASKED OR REQUIRED TO PAY AN ADDITIONAL FEE IN ORDER TO FURTHER DELAY THE DEPOSIT OR PRESENTMENT OF YOUR CHECK OR PAYMENT. IF YOU INFORM THIS COMPANY IN PERSON THAT YOU CANNOT COVER THE CHECK OR PAY IN FULL THE AMOUNT OWING AT THE END OF THE TERM OF THIS AGREEMENT, YOU WILL RECEIVE A GRACE PERIOD EXTENDING THE TERM OF THE AGREEMENT FOR AN ADDITIONAL SIXTY DAYS AFTER THE ORIGINAL TERMINATION DATE, WITHOUT ANY ADDITIONAL CHARGE. THE DEFERRED PRESENTMENT COMPANY SHALL REQUIRE THAT YOU, AS A CONDITION OF OBTAINING THE GRACE PERIOD. COMPLETE CONSUMER CREDIT COUNSELING PROVIDED BY AN AGENCY INCLUDED ON THE LIST THAT THIS COMPANY WILL PROVIDE TO YOU. YOU MAY ALSO AGREE TO COMPLY WITH AND ADHERE TO A REPAYMENT PLAN APPROVED BY THAT AGENCY. IF YOU DO NOT COMPLY WITH AND ADHERE TO A REPAYMENT PLAN APPROVED BY THAT AGENCY, THIS COMPANY MAY DEPOSIT OR PRESENT YOUR CHECK FOR PAYMENT AND PURSUE ALL LEGALLY AVAILABLE CIVIL MEANS TO ENFORCE REPAYMENT OF THE DEBT AT THE END OF THE SIXTY DAY GRACE PERIOD.

D. A licensee may rely on the customer's representation of whether the customer has any outstanding checks for deferred presentment held by other licensees.

- D. BEFORE A LICENSEE ENTERS INTO A WRITTEN AGREEMENT WITH A CUSTOMER, THE LICENSEE SHALL ACCESS A DATABASE ESTABLISHED BY THE DEPARTMENT PURSUANT TO SUBSECTION M OF THIS SECTION TO VERIFY BOTH OF THE FOLLOWING:
- 1. THE CUSTOMER DOES NOT HAVE OUTSTANDING ANOTHER DEFERRED PRESENTMENT SERVICE AGREEMENT.
- 2. THE CUSTOMER'S PRIOR DEFERRED PRESENTMENT SERVICE AGREEMENTS HAVE BEEN CLOSED FOR AT LEAST TWENTY-FOUR HOURS.
- E. UNTIL THE DATABASE IS ESTABLISHED BY THE DEPARTMENT PURSUANT TO SUBSECTION M OF THIS SECTION, THE CUSTOMER SHALL PROVIDE THE LICENSEE WITH A WRITTEN STATEMENT THAT THE CUSTOMER DOES NOT HAVE AN OUTSTANDING DEFERRED PRESENTMENT SERVICE AGREEMENT AND HAS NOT TERMINATED SUCH AN AGREEMENT WITHIN THE PAST TWENTY-FOUR HOURS.

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- F. THE LICENSEE SHALL IMMEDIATELY PROVIDE THE CUSTOMER WITH THE FULL AMOUNT OF ANY CHECK TO BE HELD, LESS ONLY THE FEES ALLOWED UNDER SUBSECTION H OF THIS SECTION. THE LICENSEE SHALL NOT COLLECT THE FEES AUTHORIZED BY SUBSECTION H OF THIS SECTION BEFORE THE CUSTOMER'S CHECK IS PRESENTED OR DEPOSITED.
- E. G. The maker of a check has the right to redeem the check from the licensee before the agreed on date of presentment or deposit if the maker pays the licensee the amount of the check.
- F. H. A licensee shall not directly or indirectly charge any fee or other consideration for accepting a check for deferred presentment or deposit that is more than fifteen TEN per cent of the face amount of the check for any initial transaction or any extension.
- G. I. A licensee may impose the fee prescribed in subsection \vdash H of this section only once for each written agreement. The fee is earned on execution of the written agreement and is not subject to any reimbursement even if the maker redeems the check pursuant to subsection \vdash G of this section.
- ${\tt H.}$ J. The fee charged by the licensee is not interest for purposes of any other law or rule of this state.
- I. K. A person may extend the presentment or deposit of a check not more than three TWO consecutive times. For each extension the customer and the licensee shall terminate the previous agreement and sign a separate agreement. During an incomplete transaction the customer may not receive any additional monies from the licensee. The licensee may charge a fee as prescribed in subsection F of this section for each extension. If a customer has completed a deferred presentment transaction with the licensee, the customer may enter into a new agreement for deferred presentment services with the licensee. A transaction is completed when the customer's check is presented for payment, deposited or redeemed by the customer for cash.
- J. L. If a check is returned to the licensee from a payer financial institution due to insufficient funds, a closed account or a stop payment order, the licensee may use all available civil remedies to collect on the check, including the imposition of the dishonored check SERVICE fee prescribed in section 44-6852. An individual who issues a personal check to a licensee under a deferred presentment agreement is not subject to criminal prosecution pursuant to title 13, chapter 18.
- M. BY SEPTEMBER 1, 2007, THE DEPARTMENT SHALL IMPLEMENT A DATABASE WITH REAL-TIME ACCESS THROUGH AN INTERNET CONNECTION FOR LICENSEES. THE DATABASE SHALL BE ACCESSIBLE TO THE DEPARTMENT AND LICENSEES TO VERIFY WHETHER ANY DEFERRED PRESENTMENT TRANSACTIONS ARE OUTSTANDING FOR A PARTICULAR PERSON. BEFORE ENTERING INTO A DEFERRED PRESENTMENT WRITTEN AGREEMENT, LICENSEES SHALL SUBMIT DATA IN A FORMAT REQUIRED BY THE DEPARTMENT BY RULE. THE FORMAT SHALL INCLUDE ALL OF THE FOLLOWING:
 - 1. THE CUSTOMER'S NAME.

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- 2. THE CUSTOMER'S SOCIAL SECURITY NUMBER OR EMPLOYMENT AUTHORIZATION ALIEN NUMBER.
 - 3. THE CUSTOMER'S ADDRESS.
 - 4. THE CUSTOMER'S DRIVER LICENSE NUMBER.
 - 5. THE AMOUNT OF THE TRANSACTION.
 - 6. THE DATE OF THE TRANSACTION.
 - 7. THE DATE THE TRANSACTION IS CLOSED.
 - N. A LICENSEE MAY RELY ON THE INFORMATION CONTAINED IN THE DATABASE AS ACCURATE AND IS NOT SUBJECT TO AN ADMINISTRATIVE PENALTY OR CIVIL LIABILITY AS A RESULT OF RELYING ON INACCURATE INFORMATION IN THE DATABASE.
 - O. THE DEPARTMENT MAY ADOPT RULES TO ADMINISTER AND ENFORCE THIS SECTION.
 - P. BY THE END OF THE DEFERMENT PERIOD, IF THE CUSTOMER INFORMS THE LICENSEE IN PERSON THAT THE CUSTOMER CANNOT REDEEM OR PAY IN FULL IN CASH THE AMOUNT OWED TO THE LICENSEE, THE LICENSEE SHALL PROVIDE A GRACE PERIOD EXTENDING THE TERM OF THE AGREEMENT FOR AN ADDITIONAL SIXTY DAYS AFTER THE ORIGINAL TERMINATION DATE WITHOUT ANY ADDITIONAL CHARGE. AS A CONDITION OF THE GRACE PERIOD, THE CUSTOMER SHALL MAKE AN APPOINTMENT WITH A CONSUMER CREDIT COUNSELING AGENCY WITHIN THE FIRST SEVEN DAYS OF THE GRACE PERIOD AND SHALL COMPLETE THE COUNSELING BY THE END OF THE GRACE PERIOD. IF THE CUSTOMER AGREES TO COMPLY WITH AND ADHERE TO A REPAYMENT PLAN APPROVED BY THE COUNSELING AGENCY, THE LICENSEE IS REQUIRED TO COMPLY WITH AND ADHERE TO THE REPAYMENT PLAN. THE LICENSEE SHALL NOT DEPOSIT OR PRESENT THE CUSTOMER'S CHECK FOR PAYMENT BEFORE THE END OF THE SIXTY DAY GRACE PERIOD UNLESS THE CUSTOMER FAILS TO COMPLY WITH THIS SUBSECTION OR FAILS TO NOTIFY THE LICENSEE OF THE COMPLIANCE.
 - Q. AT THE BEGINNING OF THE GRACE PERIOD, THE LICENSEE SHALL PROVIDE THE CUSTOMER WITH ALL OF THE FOLLOWING:
 - 1. VERBAL NOTICE OF THE AVAILABILITY OF THE GRACE PERIOD.
 - 2. A LIST OF APPROVED CONSUMER CREDIT COUNSELING AGENCIES PREPARED BY THE DEPARTMENT. THE DEPARTMENT LIST SHALL INCLUDE PHONE NUMBERS FOR THE AGENCIES AND THE COUNTIES SERVED BY THE AGENCIES AND SHALL INDICATE THE AGENCIES THAT PROVIDE TELEPHONE COUNSELING AND THOSE THAT PROVIDE INTERNET COUNSELING. THE DEPARTMENT SHALL UPDATE THE LIST AT LEAST ONCE EACH YEAR.
 - 3. A NOTICE IN AT LEAST FOURTEEN POINT TYPE IN SUBSTANTIALLY THE FOLLOWING FORM:

AS A CONDITION OF OBTAINING A GRACE PERIOD THAT EXTENDS THE TERM OF YOUR DEFERRED PRESENTMENT AGREEMENT FOR AN ADDITIONAL SIXTY DAYS, UNTIL (DATE), WITHOUT ANY ADDITIONAL FEES, YOU MUST COMPLETE CONSUMER CREDIT COUNSELING PROVIDED BY AN AGENCY INCLUDED ON THE LIST THAT THIS COMPANY WILL PROVIDE TO YOU. YOU MAY ALSO AGREE TO COMPLY WITH AND ADHERE TO A REPAYMENT PLAN APPROVED BY THE AGENCY. THE COUNSELING MAY BE CONDUCTED IN PERSON, BY TELEPHONE OR THROUGH THE INTERNET. YOU MUST NOTIFY US WITHIN SEVEN DAYS, BY (DATE), THAT YOU HAVE MADE

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 AN APPOINTMENT WITH A CONSUMER CREDIT COUNSELING AGENCY. YOU MUST ALSO NOTIFY US WITHIN SIXTY DAYS, BY (DATE), THAT YOU HAVE COMPLETED THE CONSUMER CREDIT COUNSELING. WE MAY VERIFY THIS INFORMATION WITH THE AGENCY. IF YOU FAIL TO PROVIDE EITHER THE SEVEN DAY OR SIXTY DAY NOTICE OR IF YOU HAVE NOT MADE THE APPOINTMENT OR COMPLETED THE COUNSELING WITHIN THE TIME REQUIRED, WE MAY DEPOSIT OR PRESENT YOUR CHECK FOR PAYMENT AND PURSUE ALL LEGALLY AVAILABLE CIVIL MEANS TO ENFORCE REPAYMENT OF THE DEBT.

- R. IF A CUSTOMER COMPLETES AN APPROVED PAYMENT PLAN, THE LICENSEE SHALL PAY ONE-HALF OF THE CUSTOMER'S FEE FOR THE DEFERRED PRESENTMENT SERVICE AGREEMENT TO THE CONSUMER CREDIT COUNSELING AGENCY.
- S. EACH BRANCH OFFICE SHALL DISPLAY IN A PROMINENT PLACE A CHART SHOWING THE ACTUAL COST AND THE ANNUAL PERCENTAGE RATE OF THE INITIAL LOAN. THE CHART SHALL SHOW COSTS FOR EXTENDING THE PRESENTMENT OR DEPOSIT OF BOTH A CHECK WORTH ONE HUNDRED DOLLARS AND A CHECK WORTH FIVE HUNDRED DOLLARS.

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